



Existing Setup & Discovery

All equipment merchant is currently using to accept payments? Terminal(s), Virtual Terminal(s), Point Of Sale System(s), Pay/Order At Table Device(s), Kitchen Printer(s), Kitchen Display Screen(s), Self Service Kiosk(s), Self Serving Robot(s), Weigh Scale(s), Barcode Scanners, ACH'ing, Invoicing, BNPL, Monthly Recurring Billing Software***Make sure to send pictures of every device the merchant is using to your Sales Manager. So everything the merchant is using and needs is being accounted for. Have the merchant show you everything they use so nothing gets missed***

What systems or devices would make it easier for you to run your business? (Inventory Management, Custom Modifiers, Pay & Order At Table Devices, Seating Charts, Kitchen Printers, Kitchen Display Screens, Digital Menu Boards & Screens, Online Ordering, Time Clock & Payroll Integrations, Preset Tip Options, QuickBooks Sync, Reporting, Marketing, Gift & Loyalty Card Programs, Taking Payments Online or on your Website, Google & Facebook Social Digital Marketing, Robot Servers, Recurring Billing, Etc) A POS that turns into a self ordering Kiosk? A stand alone self ordering Kiosk? Order & Pay by QR Code? We specialize in streamlining your core Commerce needs now, wasted time equals wasted money!

How does your system(s) currently connect to the internet?

Wifi ____ Ethernet ____ Data ____ Website/Shopping Cart ____ Phone Line ____ Cell Phone ____

Are you PCI Compliant? Yes ____ No ____ **Do you currently accept Pin Debit?** Yes ____ No ____

Would you like to take advantage of Dual Pricing? Dual Pricing is where your payment system legally passes through the processing fees for the transaction to your customer. This will remove all processing fees you currently pay monthly! This encourages your customers to pay with cash without paying a fee. When Dual Pricing. You can always bypass the fee from any customers transaction you wish to. Yes ____ No ____

Has merchants Bank Account been screened and verified for unauthorized or useless Monthly Electronic Charges? (Previous Processing Companies/Bank Accounts, Software Companies, ACH or Monthly Billing Companies. Previous Equipment Subscription(s), Lease(s) & Rental Company(s) or Merchant Cash Advance Loans)?

Do you have any special ties to your current Bank or receive special perks for Banking with them? Yes ____ No ____ If yes, what? _____.

Do you currently do any Digital Advertising or Digital Couponing? Yes ____ No ____
(Monthly Spend Amount \$_____ Monthly Return Amount \$_____. What Company(s) providing what? _____.

Wouldn't you like to have the same real 24/7 support from 1 Commerce Provider including your Website & Online needs? Yes ____ No ____

If yes current Monthly \$_____ or Yearly \$_____ cost for Website & Support? _____.

Any special instructions or special requests that will help this merchant accept payments with a better cost and service with Community Commerce?
